



QUALITY AND ENVIRONMENTAL POLICY

Green Power Systems S.r.l. adopts this corporate policy document representing the expression of responsibilities and the commitment to implement behaviours and activities able to improve the company's performance, with a marked focus on the customer, both with regards to quality and the environment. The company thus undertakes to promote all the necessary actions so that its processes and activities may be oriented towards the achievement of the following objectives:

1. Customer satisfaction comes through actions aimed at:

- providing products and services with the highest possible standards, so as to meet the needs and expectations of quality, safety, reliability and service;
- promoting the involvement and participation of all personnel;
- favouring the continuous improvement of quality by stimulating communication, monitoring activities that impact upon quality (non-compliance of the product, process and service, customer complaints, and so on), whilst activating appropriate corrective and preventive actions;
- ensuring compliance with statutory legislation;
- adopting a management system focused on developing human resources, based on the provision of training, continuous professional updating, proper allocation, the development of skills and the use of computer technologies;
- empowering, involving and motivating all staff by stimulating discussion and proactive reports through periodic meetings, group work and other activities;
- encouraging a team-based approach to prevent shortcomings whilst promoting troubleshooting;
- recognising each collaborator's responsibility towards achieving quality;
- optimising corporate processes in order to accomplish the highest level of efficiency and effectiveness;
- availing of qualified suppliers, contractors and collaborators who follow and comply with the principles of the Company's QMS.
- reducing waste and inefficiencies;
- promoting relations and collaborations with the system of enterprises, associations and institutions throughout the territory.

2. The environmental impact is reduced through:

- promoting corporate growth without losing sight of workplace health and safety;
- defining, planning and monitoring appropriate objectives aimed at safeguarding the environment;
- rationally choosing and utilising equipment, resources and raw materials, taking into account their potential risk to natural resources;
- maintaining compliance with all environmental laws and regulations, as well as any other procedures or protocols enacted;
- systematically detecting and monitoring the environmental aspects of its activities and the consequent changes in the environment, with particular reference to energy and water saving, waste management and wastewater treatment;
- spreading a culture of respect for the environment within the company through the involvement of all employees;
- improving the efficiency and effectiveness of business processes, increasing market position.



Within the context of periodic reviews, this policy serves as a constant point of reference in evaluating the results achieved and defining the new objectives in coherence with the corporate approach aimed at continuous improvement.

To achieve these objectives, Green Power Systems trusts in the utmost commitment of all personnel working within the company with professionalism and competence, in absolute respect of the regulations in force.

Green Power Systems has applied an organisational model for the management of qualitative and environmental aspects that ensure internal processes are controlled, in compliance with the requirements of the **ISO 9001/2015** and **ISO 14001/2015** standards.

Maiano - Caprazzino di Sassocorvaro, December 2017

Green Power Systems S.r.l.
C.E.O.

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